





# Our approach to operational data science

The data science team.





PYTORCH





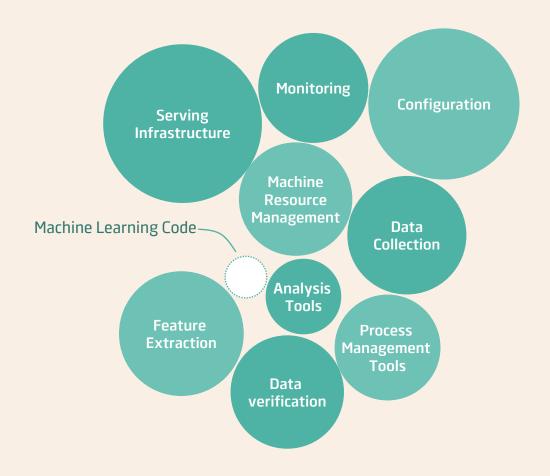


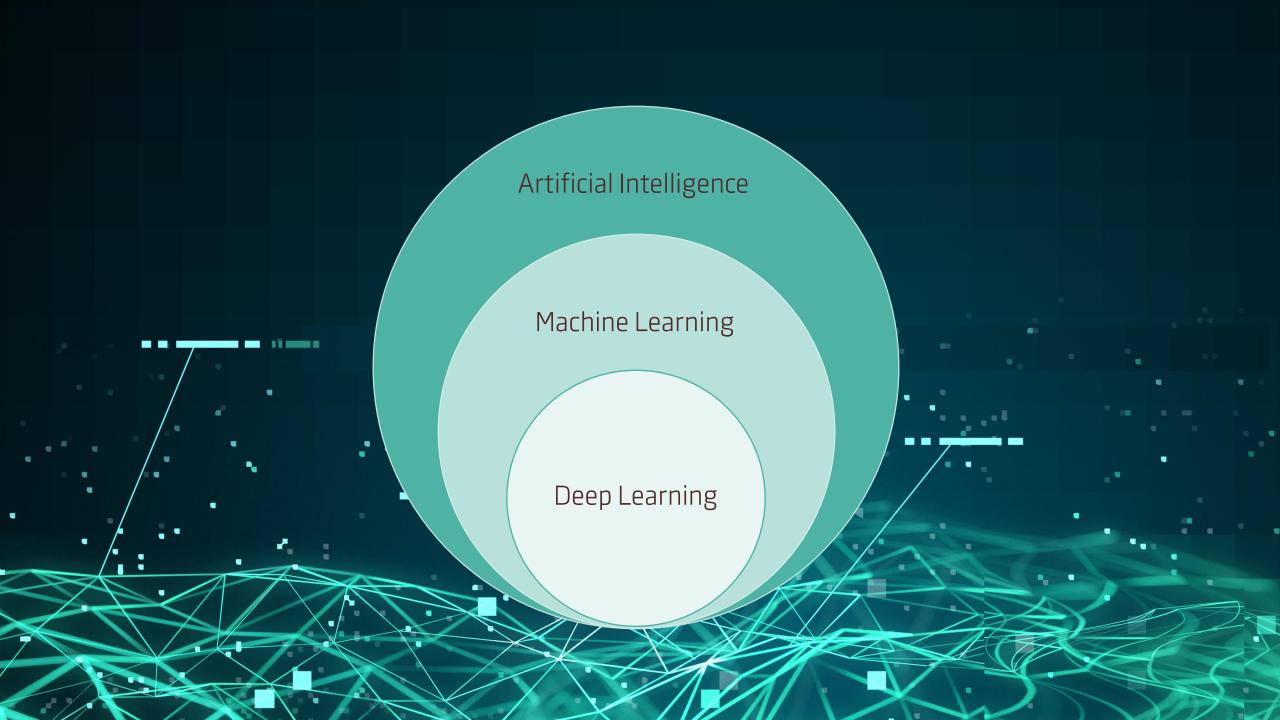
Computer Scientists Physicists

Data Analysts Machine Learning Engineers **Statisticians** 

## Our approach to operational data science

Machine learning code takes us only so far.





#### Potential Usecases

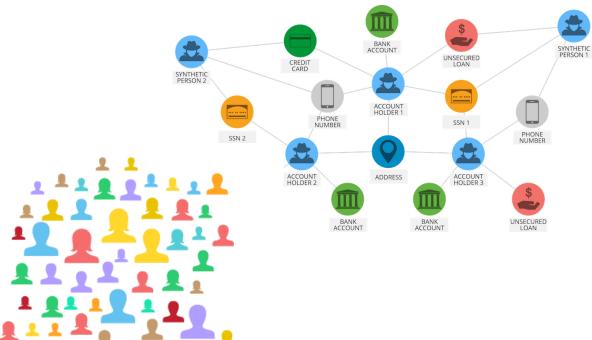
Customer Churn

Segmentation

Personalization

Fraud Detection







## Fraud Detection

#### Fraud Detection

• Why is it hard?







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#### A Rule Based Solution

#### IF

Transactions are > 3

#### AND

Transaction amount > 50 000 SEK

#### AND

Country is on red list

#### THEN





#### A Rule Based Solution

IF

Furry

AND

Pointy ears

AND

Tail

AND

Whiskers

THEN

Cat Ex

#### TRAIN

Expose algorithm to millions of cats.

Algorithm learns what constitutes a cat.

#### TEST

Expose to pictures of all kinds of animals.

Flag as when picture resembles a cat from training data.











#### A Rule Based Solution Is not enough

IF

Transactions are > 3

AND

Transaction amount > 50 000 SEK

AND

Country is on red list

THEN

Flag ==

#### **TRAIN**

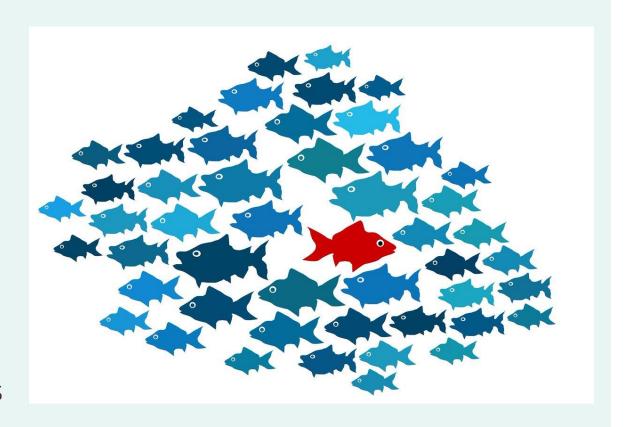
Expose algorithm to millions of 'normal' cases. Teach model what constitutes 'normality'.

#### **TEST**

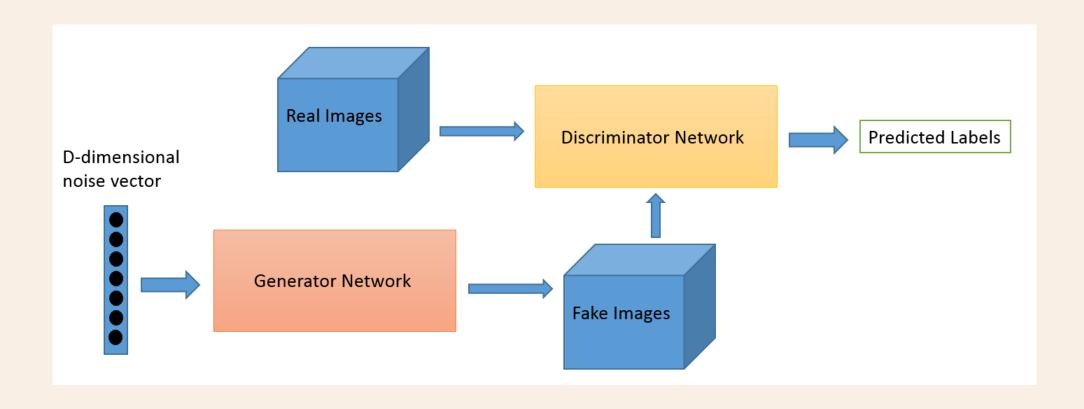
Run on real-time data. Flag when patterns deviate from the normal. Continuously learn and adapt.

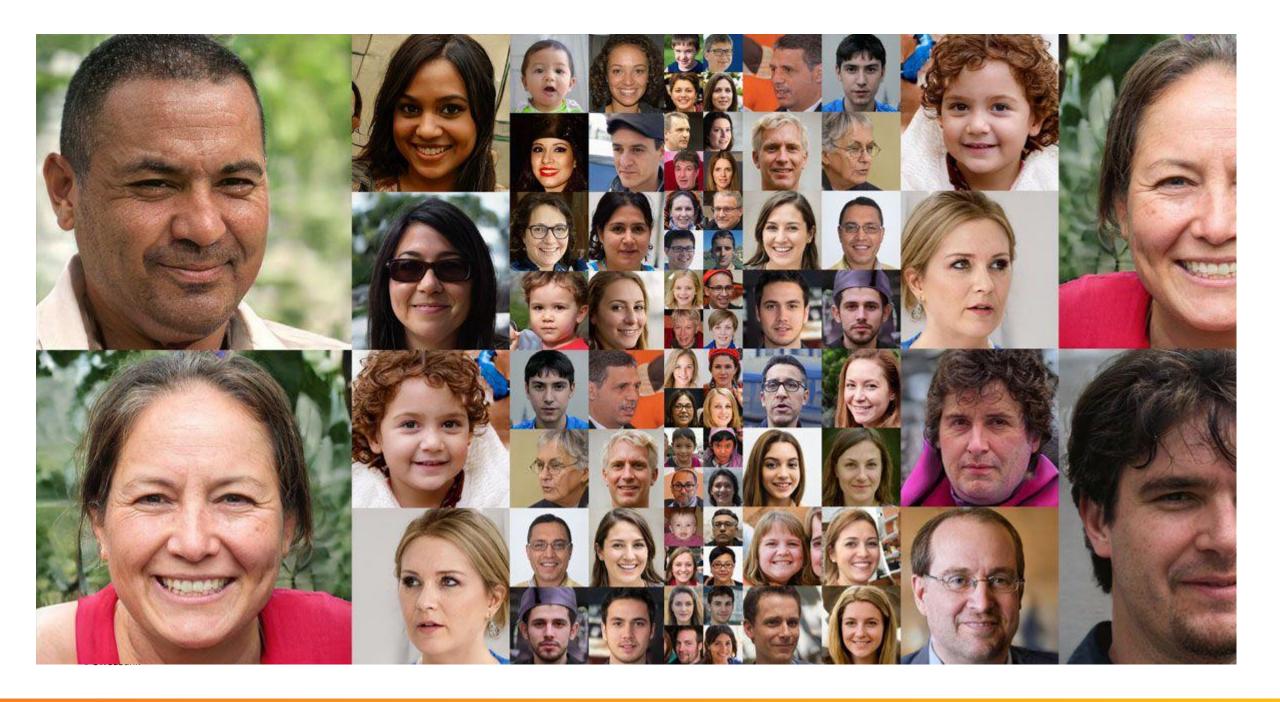
## Still hard! Why?

- What is a normal behavior?
- Not all normal behaviors are the same
- Not enough fraudulent cases
- Fraudulent behavior changes over time
- Fraudulent guys do not always behave suspicious



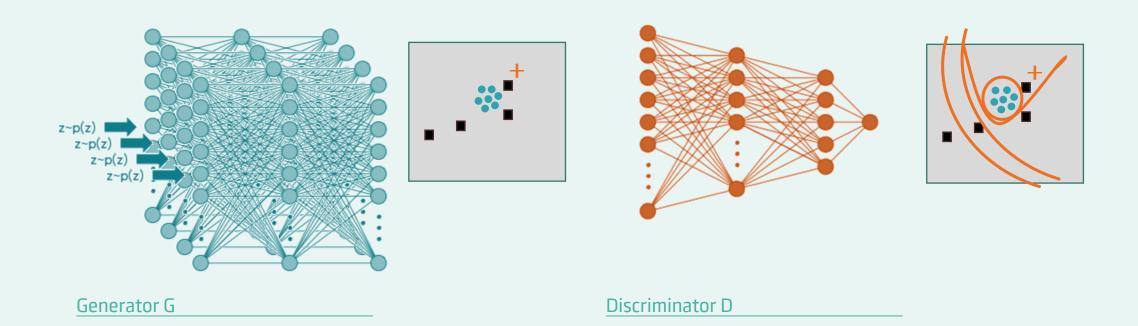
### GANs for Anomaly Detection







#### How to Use GANs for AML?



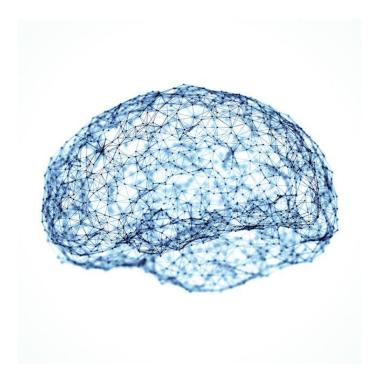


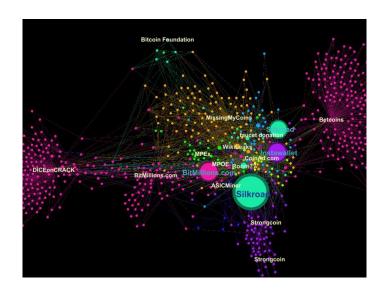
## A Few Applications of Graph Analytics



## Big``Linked´´data



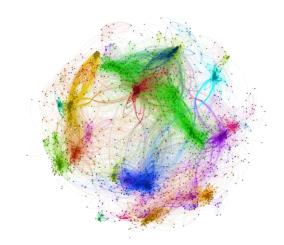




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### Challenge of working with graphs

- Effective graph modeling
  - What should be the nodes and what should be the edges?
- Choosing the right algorithm
  - That solves the problem
  - That suits the size of the problem
- Efficient parallel processing
  - Each node or edge should be processed in the context of its neighborhood
  - The load should be uniformly distributed.
- Select and use appropriate visualization tools

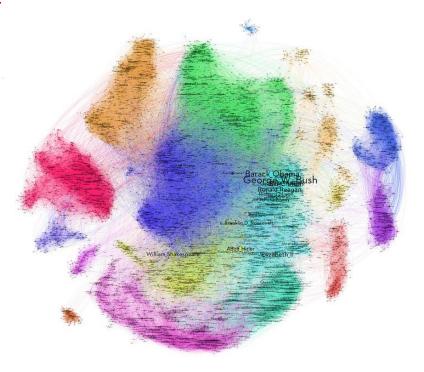


## Clustering

## Clustering (Community Detection)

Partition a graph into multiple components with natural cut

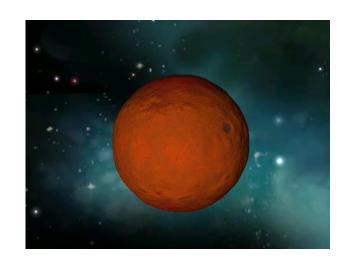
- > The number of components is unknown.
- > The size of the components could be very different.



Graphs for Text Analytics











#### Coreference Resolution

Given a set of documents with an ambiguous word, classify the ambiguous words into different groups, where each group contains all those words that are co-referent.

Mercury easily forms alloys with other metals, such as gold, silver, and aluminum.

The <u>heat</u> encountered once in <u>Mercury</u>'s <u>orbit</u> will be the equivalent of 11 <u>suns</u> beating down on <u>Earth</u>, about 700 degrees.

Mercury probably acquired much of its <u>water</u> and organic <u>material</u> the same way <u>Earth</u> did, researchers said.

Mercury is a relatively poor <u>conductor</u> of <u>heat</u>. Most <u>metals</u> are excellent thermal conductors.

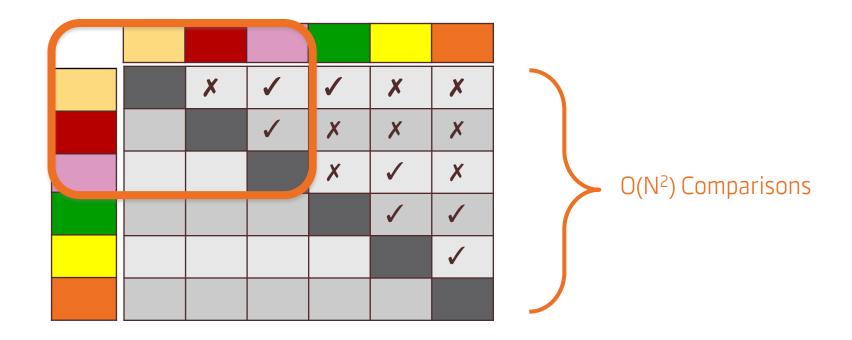
Mercury generally is not allowed on <u>aircraft</u> because it combines so readily with <u>aluminum</u>, a <u>metal</u> that is common on aircraft.

Mercury orbits the sun every 88 Earth days, zipping around at a faster pace than any other planet.

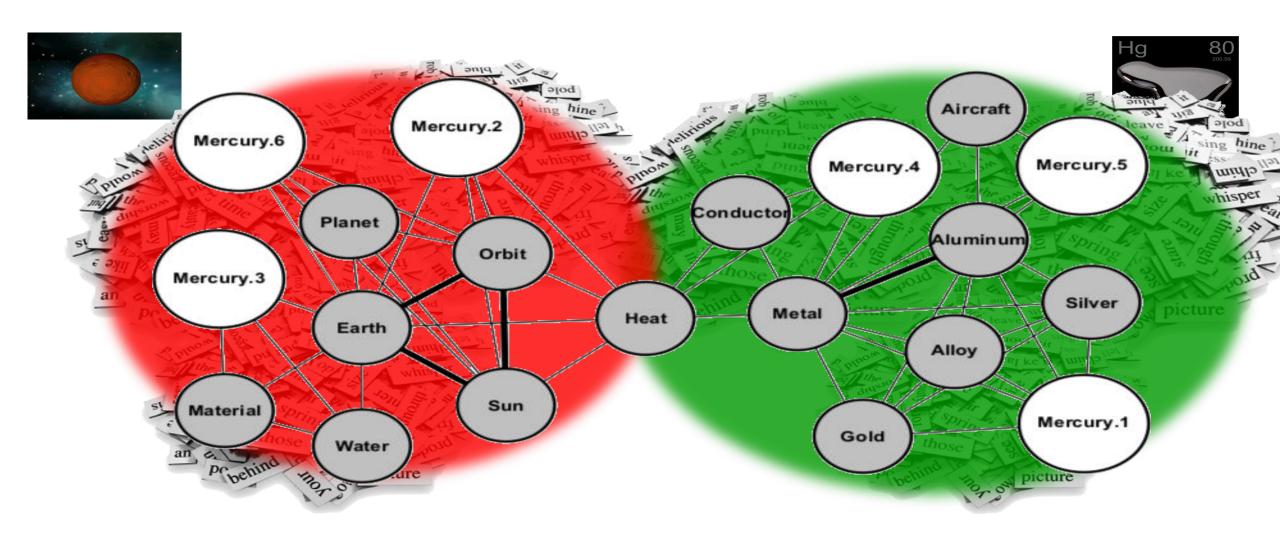
#### Coreference Resolution

Given a set of documents with an ambiguous word, classify the ambiguous words into different groups, where each group contains all those words that are co-referent.

Clustering is required (NP-Hard)

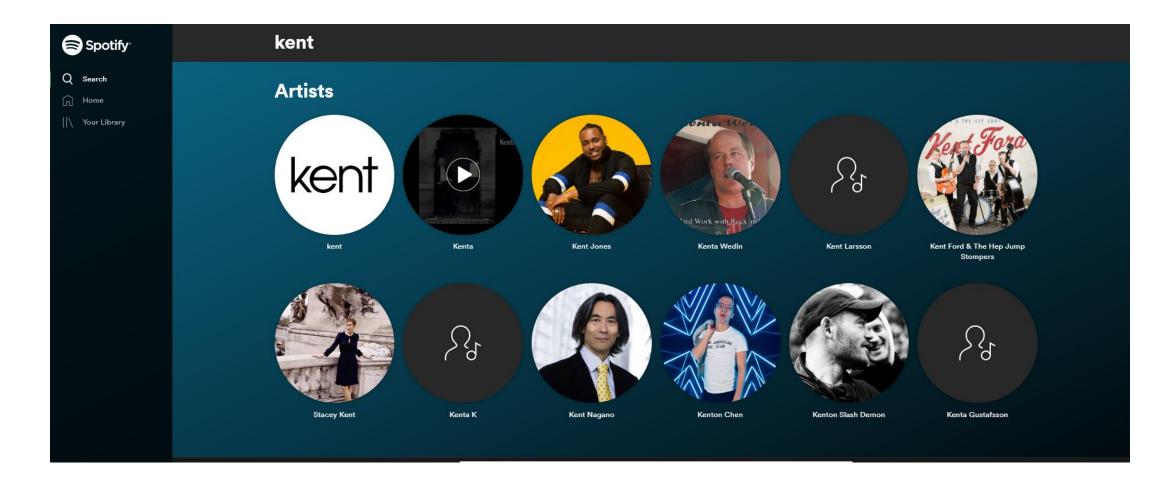


#### Coreference Resolution -> A Graph Problem



Graphs for Artist Disambiguation

### Spotify and the Kent Problem



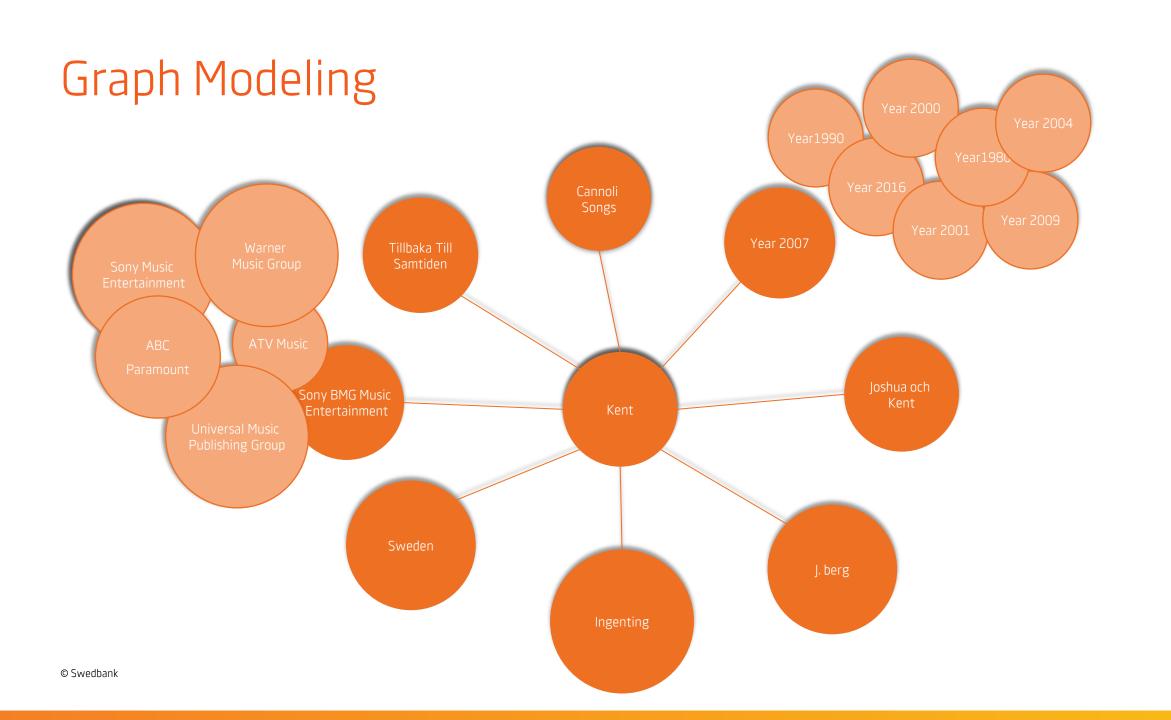
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#### Artist disambiguation

- For
  - Search
  - Deduplication
  - Recommendation
- Computational methods for classification, clustering
  - Musical feature extraction
    - Year, Place, Record label, Lyrics
    - Mono- or polyphonic, Beat, tempo, and rhythm, etc.

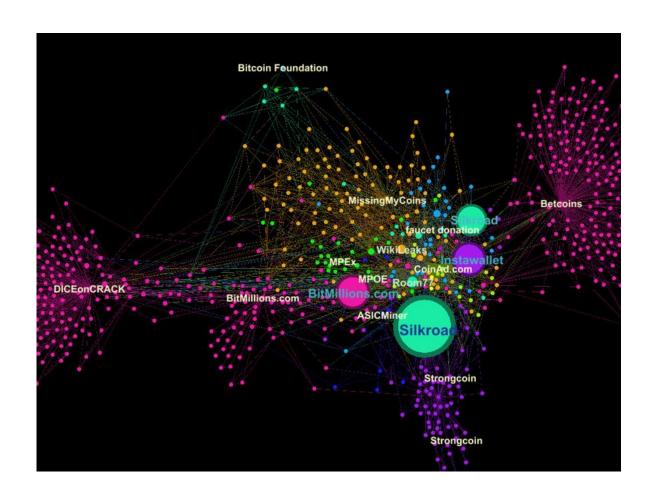
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Graphs for AML and Fraud Detection

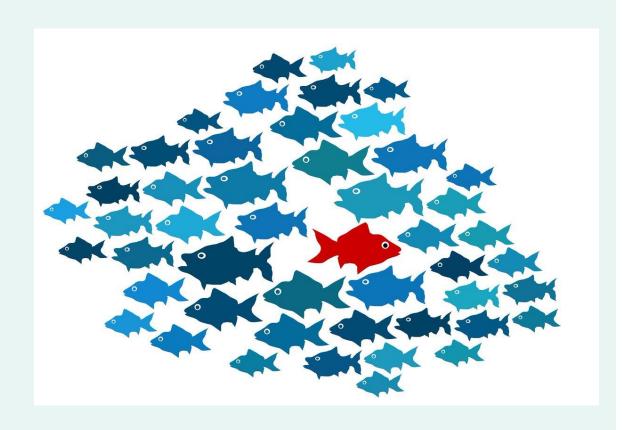
## Discovery of the Silk Road network



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#### Challenges

- What is a normal behavior?
- Not all normal behaviors are the same
- Not enough fraudulent cases
- Fraudulent behavior changes over time
- Fraudulent guys do not always behave suspicious
- We do not have complete data
  - e.g., cross-bank transactions



## Come and join us ©

